



Support at Home – Occupational Therapy (OT) Pricing Schedule

Provider name	Swell Therapy and Rehab
ABN	7967719055
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Service locations / region	Newcastle, Hunter, Upper Hunter, Central Coast
Effective date	1/11/2025

Assessment/Intervention Fees

Service	Includes	Price \$	Notes
In-home assessment	AT review, Minor Mods review and measurements, safety and functional assessment	\$195.00 (1 hour) + travel time	Travel billed as time taken from Charlestown CBD – shared across participants as required
AT Trial (community-based or in-home)	AT review in store or at residence	\$195.00 (1 hour) + travel time	Travel billed as time taken from Charlestown CBD – shared across participants as required
Initial Assessment/AT/Minor Mods report	Report outlining functional capacity and AT/Mods needs, justification for AT/Mods prescription	\$292.50 (1.5 hours)	Report to be provided direct to referrer. Obtaining quotes and invoices for items is billed as additional indirect services
Minor Mods scope of works	Report outlining scope for minor modifications for provision to builder	\$195.00 (1 hour)	Report to be provided direct to referrer. Obtaining quotes and invoices for items is billed as additional indirect services

Major Home Modifications Total time: 6.5 hours (not inclusive of travel)	In-home assessment	\$195.00 (1 hour) + travel time	Travel billed as time taken from Charlestown CBD – shared across participants as required
	Detailed scope of works, detailed floor plans and elevations	\$487.50 (2.5 hours)	
	CHM report and justification	\$390.00 (2 hours)	
	On-site builder review	\$195.00 (1 hour) + travel time	
Indirect services	Administration, liaison and reporting outside of original scope of referral	Billed in 10 minute increments	Confirmation of ongoing support will be confirmed prior to commencing additional services outside of initial scope of referral.

Charging principles (Support at Home aligned)

- We publish our common prices and keep them up to date (on our website).
- Prices are agreed with each participant before services are delivered.
- Prices are reasonable and based on the cost of delivering the service.
- We do not charge separate travel. Travel and overheads are built into the unit prices and agreed upon confirmation of the scope of referral.
- For allied health/therapeutic services (including OT), we bill separate units for direct (face-to-face) and indirect (non-face-to-face) time where applicable (e.g., documentation and reports – services are billed in 10min increments)

OT service items (what we charge for)

Service item	What's included	Billed as
OT assessment (initial)	Direct OT time + clinically necessary indirect time (report/plan) where applicable.	Direct / Indirect units as applicable
OT review / reassessment	Direct OT time; indirect time if documentation/reporting required.	Direct / Indirect units as applicable

OT intervention / therapy session	Direct OT time.	Direct / Indirect units as applicable
Home safety / falls risk assessment	Direct OT time; indirect time for written recommendations if provided.	Direct / Indirect units as applicable
Assistive technology (AT) assessment / trial	Direct OT time; indirect time for sourcing, liaison, scripts, documentation.	Direct / Indirect units as applicable
Minor/Major home modifications – OT input	Direct OT time; indirect time for documentation and liaison (builders/maintenance) if required.	Direct / Indirect units as applicable
Case conference / liaison (with consent)	May be direct (with participant) or indirect (without participant) depending on format.	Direct / Indirect units as applicable
Telehealth OT session	Direct OT time (telehealth).	Direct / Indirect units as applicable

Units and minimum charges

- Charging unit: 10 min
- Minimum booking (in-home): 60 minutes.
- Minimum booking (telehealth): 60 minutes.
- Rounding: We round up to the nearest 10 minutes.

Indirect time policy (allied health exception)

We only bill indirect time that is clinically necessary and directly related to the participant's agreed services (e.g., documentation, reports, case conferencing, service planning, liaison). We do not bill travel as indirect time.

Cancellations / non-attendance

- If the participant cancels with less than 48 hours notice, we may charge up to 100% of the scheduled direct time.
- If we cancel, no fee is charged.
- Where possible, we will offer telehealth or an alternative time to avoid cancellation costs.

Invoicing and statements



- Invoices show: date, service item, direct minutes, indirect minutes (if billed), hourly rate, and total charged.